

**British Association for
Supported Employment**

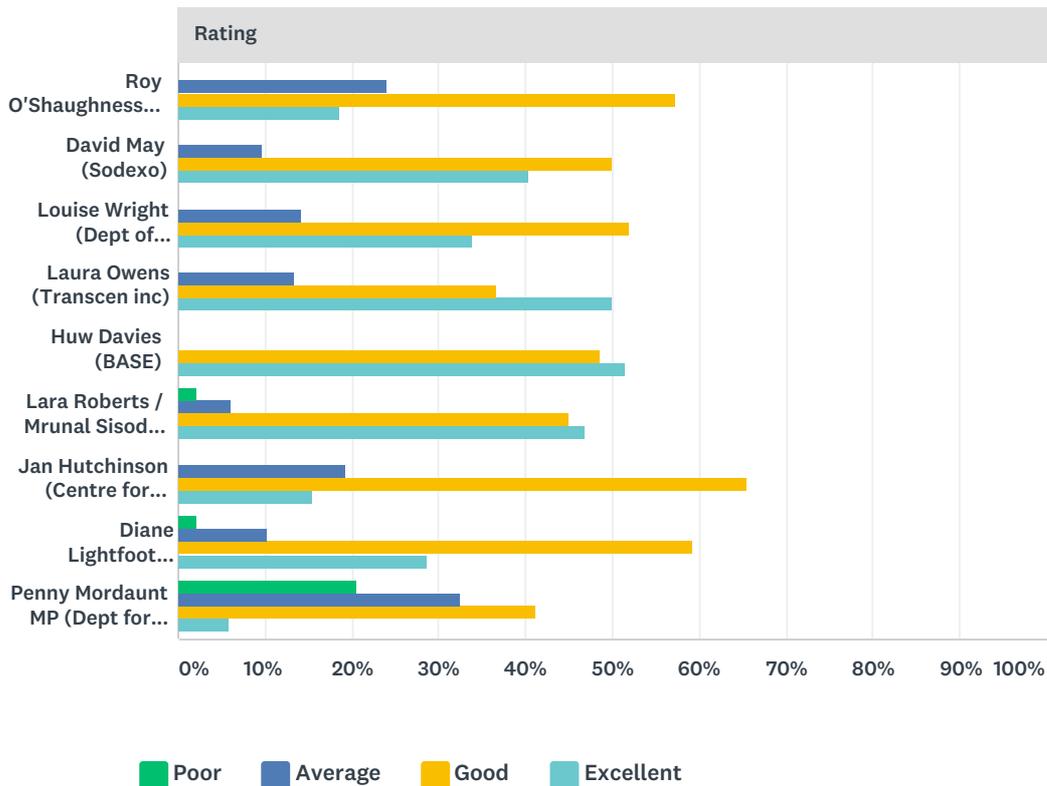
2017 Annual
Conference



Conference Evaluation

Q2 How did you rate the speakers?

Answered: 67 Skipped: 0



Rating	POOR	AVERAGE	GOOD	EXCELLENT	TOTAL
Roy O'Shaughnessy (Shaw Trust)	0.00% 0	24.07% 13	57.41% 31	18.52% 10	54
David May (Sodexo)	0.00% 0	9.68% 6	50.00% 31	40.32% 25	62
Louise Wright (Dept of Education)	0.00% 0	14.29% 8	51.79% 29	33.93% 19	56
Laura Owens (Transcen inc)	0.00% 0	13.33% 8	36.67% 22	50.00% 30	60
Huw Davies (BASE)	0.00% 0	0.00% 0	48.44% 31	51.56% 33	64
Lara Roberts / Mrunal Sisodia (NNPCF)	2.04% 1	6.12% 3	44.90% 22	46.94% 23	49
Jan Hutchinson (Centre for Mental Health)	0.00% 0	19.23% 10	65.38% 34	15.38% 8	52
Diane Lightfoot (Business Disability Forum)	2.04% 1	10.20% 5	59.18% 29	28.57% 14	49
Penny Mordaunt MP (Dept for Work and Pensions)	20.59% 7	32.35% 11	41.18% 14	5.88% 2	34

Only attended first day

I was only able to attend the first day

Penny Morduant Rating due to non-attendance, Her speech was good

The Speakers this year spoke positively and the message sounds optimistic which is encouraging. I am hoping to see how we can practically implement these to make a difference in our young people's lives What impresses me is the BASE organisers are given parent/carers a voice and actively including us. Well done.

11/20/2017 4:14 PM

I cannot remember those that I have left out in enough detail to comment.

Missed for top two and Penny Mordaunt did not attend although the content was good

I was only there on Wednesday until 2.30pm as I shared my ticket with another parent carer.

Sorry was only there Wednesday

11/17/2017 6:49 PM

Hugh P did a really good job of reading Penny's speech and I appreciated being able to hear it even though she was not able to attend

Very informative and engaging conference.

I thought Mrunal was an excellent speaker and gave great input to the conference overall- when present at workshops too. I really rate Huw's knowledge, experience, passion and laconic humour- but the closing on the first day (difficult slot I know) was a little over-long and downbeat I felt. Perhaps I just wanted to get to the bar and was impatient...

11/17/2017 2:04 PM

I am a parent carer and this was my first BASE conference. I found all the speaker sessions interesting however for me Laura Owens was inspirational!

I only attended Day 1, so therefore am unable to comment on other speakers.

Excellent, I learnt so much!

Some useful input however I felt the "audience" interaction was not up usual standards

A shame that 2 of the speakers didn't attend, and the Transen material is quite an old speech.

Hugh read her speech very well

it was excellent to have users/parent perspective in the conference, it helped to elaborate user/parent partnership

Richard and Hugh did a great job at standing in for Roy and Penny.
11/13/2017 5:20 PM

Disappointing that Penny Mordaunt was unable to attend however understandable under the circumstances. Didn't hear her entire speech that was given by her official however the message was delivered with a degree of humour that was appreciated.

Great to hear positive message from David May. I'm sure this was very encouraging to all in the room. All speakers were highly competent. Ratings above are probably biased to those subjects that were most relevant to me.

Unable to rate Penny Morduant as she was called away and did not speak.

Sorry, missed the first session

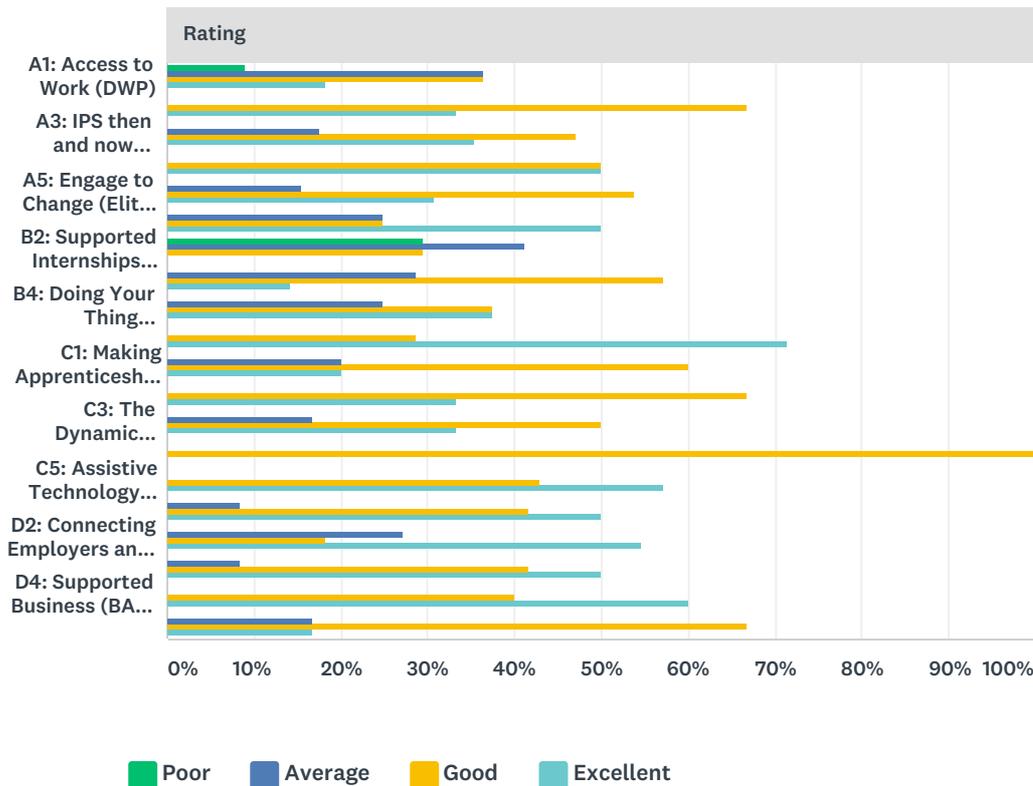
Final rating affected by minister not being present

The speakers were interesting and relevant

Only rated Penny poor as she didn't turn up!! But the DWP man who read her speech was excellent.

Q3 How did you rate the workshops?

Answered: 66 Skipped: 1



Rating	POOR	AVERAGE	GOOD	EXCELLENT	TOTAL
A1: Access to Work (DWP)	9.09% 2	36.36% 8	36.36% 8	18.18% 4	22
A2: Inclusive Entrepreneurship (Keith Bates / Robert Elston)	0.00% 0	0.00% 0	66.67% 6	33.33% 3	9
A3: IPS then and now (Southdown)	0.00% 0	17.65% 3	47.06% 8	35.29% 6	17
A4: How to market your organisation (Gillian Parker)	0.00% 0	0.00% 0	50.00% 3	50.00% 3	6
A5: Engage to Change (Elite SEA)	0.00% 0	15.38% 2	53.85% 7	30.77% 4	13
B1: (Laura Owens)	0.00% 0	25.00% 1	25.00% 1	50.00% 2	4
B2: Supported Internships (Health Education England)	29.41% 5	41.18% 7	29.41% 5	0.00% 0	17
B3: Universal Credit (NAWRA)	0.00% 0	28.57% 2	57.14% 4	14.29% 1	7
B4: Doing Your Thing (Community Catalysts)	0.00% 0	25.00% 2	37.50% 3	37.50% 3	8
B5: A strengths approach to recruitment (Dan Collinson / Laura Davis)	0.00% 0	0.00% 0	28.57% 6	71.43% 15	21
C1: Making Apprenticeships Accessible (Learning & Work Institute)	0.00% 0	20.00% 2	60.00% 6	20.00% 2	10
C2: The Business Case for Employers (Steve Beyer)	0.00% 0	0.00% 0	66.67% 10	33.33% 5	15

C3: The Dynamic Purchasing System and FSF (DWP)	0.00% 0	16.67% 3	50.00% 9	33.33% 6	18
C4: EQUASS Quality System (EPR)	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2
C5: Assistive Technology (Avail Support)	0.00% 0	0.00% 0	42.86% 3	57.14% 4	7
D1: Local Supported Employment (DWP)	0.00% 0	8.33% 1	41.67% 5	50.00% 6	12
D2: Connecting Employers and Employees (DSA WorkFit)	0.00% 0	27.27% 3	18.18% 2	54.55% 6	11
D3: Supported Employment Quality Framework (BASE / Kent SE)	0.00% 0	8.33% 1	41.67% 5	50.00% 6	12
D4: Supported Business (BASE / DWP)	0.00% 0	0.00% 0	40.00% 4	60.00% 6	10
D5: Demystifying Supported Employment for Families (BASE)	0.00% 0	16.67% 1	66.67% 4	16.67% 1	6

I thought the venue was fantastic, the organisation was excellent, and the people involved were extremely helpful. The BASE conference organisers created a fantastic environment enabling people to meet, share ideas, and build relationships.

B2: Supported Internships (Health Education England); felt very disjointed, several people in the audience, including Martin Davies felt information being provided was incorrect. I don't know enough to comment on that but did wonder if Presentations are reviewed by BASE prior to the conference to ensure content is accurate.

Easy to find the rooms - started and finished on time. Both excellent.

The panel discussion with family representation after lunch was shortened which was disappointing and didn't leave enough time for audience and panel dialogue. Not sure that all the members of the panel were actually best placed to answer questions and some took up too much time!

No Comment on those i didnt attend

Really grateful that all the information is available on-line, really useful.

Really enjoyed the workshops. The choice was excellent but I wish I could split myself into 4 and see more workshops.

I found the workshops very good and informative, it has given me lots of ideal that I will use and feedback to the rest of the team.

Really enjoyed most of the work shops and found them very infomative

The workshop was very good that i attended, i only wish that i had been able to attend more an excellent range of workshops but as always there were two at the same time that i wanted to attend!

A5- They are doing a good thing, but it seemed they told us about a Supported Employment model- with cash incentives for employers in the form of 'Development Grants'. B5- Excellent and interesting workshop that will so benefit my work practice, my clients, myself and possibly even my children!

It was really difficult to choose which workshop to go to as on several occasions I was very interested in more than one running at the same time. As I wasn't very familiar with the sector 'jargon' I didn't find it very easy to really get a feel for what they were about until I was in there. Again, Laura's workshop was outstanding.

Obviously I get that the main membership is from the supported employment sector but there was a underlying tone of discontent about Careers guidance. There were a number of education providers in attendance that one or two more workshops designed around bringing the principles of supported employment into Careers education would be beneficial.

as always with conference workshops we had some good some not so good. However I felt the Supported Internship workshop was extremely poor and information was only related to project search. ideas and questions were not answered and indeed people walked out.

I will leave commenting on the Supported Internships workshop to John Harrington, who attended.

The information and learning provided in the Workshops that I attended was excellent; I came away from each one with new and improved understanding. The speakers delivered interesting presentations that were on point and there was good opportunity to ask questions and debate areas.

Unfortunately I was only able to attend 4 of the 20 workshops. The flexibility afforded to make my mind up there and then as to which workshop to attend worked much better than having to pre-book in advance. The access to all workshop presentations via the web site provides a useful resource for follow up.

Both A5 and B5 were really engaging, good subject matter and lots of useful information. Also attended D2 but have an interest so will allow other delegates to offer their opinions.

presentations ran over due to side tracking from parent/carers questions that dominated the session

Good choice of workshops covering a variety of topics.

B2 was probably the worst workshop I have attended, it lacked structure and once the first questions were asked it completely derailed the presentation. Wanted to learn something about supported internships - sadly learned nothing at all.

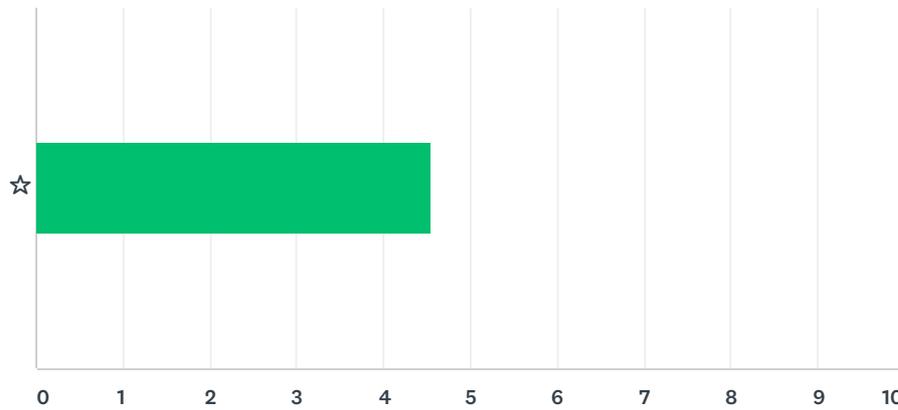
I only attended the first day and as such couldn't rate all. I came away from the workshops I saw feeling very inspired and motivated and with lots of new ideas, the workshop leaders did fantastically in my opinion.

Really good mixture of workshops and very informative this year

The quality of the workshops I attended was excellent and I learnt a lot. The speakers were all well prepared and there were opportunities for interaction. Wish I'd been able to attend more!

Q4 How good was the pre-conference information and organisation?

Answered: 67 Skipped: 0



	POOR	DISAPPOINTING	AVERAGE	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	2.99% 2	38.81% 26	58.21% 39	67	4.55

it was very good that my personal emails for clarification were answered promptly and professionally

All relevant information provided via email - along with updates. Ample opportunity to book accommodation at conference rate - payment procedures made clear and easy to make payment.

Received everything I needed to know.

I appreciated the regular email updates as the conference drew near

Very organised and good amounts of information at the right times.

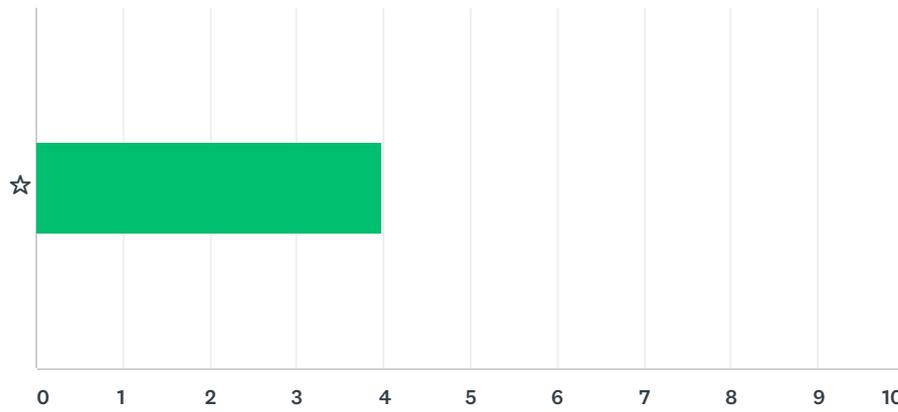
Well organised and publicised.

Regular emails before the event with relevant documents and links were really helpful. I felt organised and was able to consider workshop choices in advance.

Excellent and well organised

Q5 How did you find the conference brochure?

Answered: 66 Skipped: 1



	POOR	DISAPPOINTING	AVERAGE	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	3.03% 2	7.58% 5	9.09% 6	48.48% 32	31.82% 21	66	3.98

Although I didn't actually have one in my participant kit, I borrowed others.

I'm aware of the A5 instead of A4 situation; what a shame but we all managed and BASE colleagues were there to help anyone who was stuck

I didn't have one in my pack but I found another.

the brochure was well presented and details about speakers help a lot.

Small print made it difficult to read for some

Just a bit small, but you explained why that was.

lots of detail and gave me information to have a insight into what the different workshops where going to be about so I could choose the ones that would be of most benefit.

Clear and informative brochure that was available to print out yourself prior to event - on train reading, choosing which workshops I'd attend.

I actually liked it being a bit smaller but of course I have no problem reading small print

A+W (BHCC Supported business!) really let you down with the tiny size I know. Sorry about that. Otherwise great.

Don't too small to read and not great quality

The size of the brochure really needed to be A4 - lots of requests for A4 versions from people. The font size was very small.

Obviously we must declare an interest, however as a printer of many years it was of extremely poor quality and indeed was not printed but copied

Badly printed and too small- but we have a vested interest!

A5 size Not user friendly

small!

It was a good brochure despite the fact that it was A5 instead of A4 I did need my glasses to

read it but the layout was good and the descriptions of the workshops was accurate.

The A5 format as opposed to A4 did not present a problem as I found it perfectly readable.

Couldn't think of anything that would have added to this - very comprehensive. Delegate list at the back is particularly useful. A5 was a useful size for carrying around but I may have been a challenge in terms of print size - an error from the printer?

produced in A5

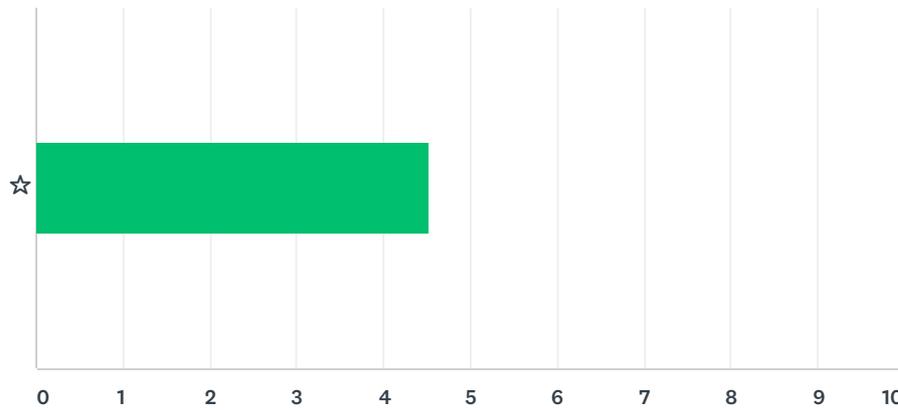
Was missing from my bag - good job I brought one with me!

Clear, well-layed out and with a good explanation as to what each workshop or speech would entail without being overly wordy.

Good layout and easy to navigate

Q6 How good was the conference registration?

Answered: 66 Skipped: 1



	POOR	DISAPPOINTING	AVERAGE	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	6.06% 4	36.36% 24	57.58% 38	66	4.52

My manager did this

Excellent!!! As always BASE staff makes you feel as important and you do not feel that you are lost in the crowd.

Very welcoming and smoothly conducted.

Speedy and friendly.

Registration was smooth and people dealt with quickly.

Took advantage of the early bird offer

Nice to be welcomed by people I knew.

Very well organised and well manned so no waiting for badges or bags.

Everything appeared to operate smoothly

Badges were very good and the double name cards for bags is a great idea. Bags this year were particularly useful and a much more versatile design than the previous satchel type.

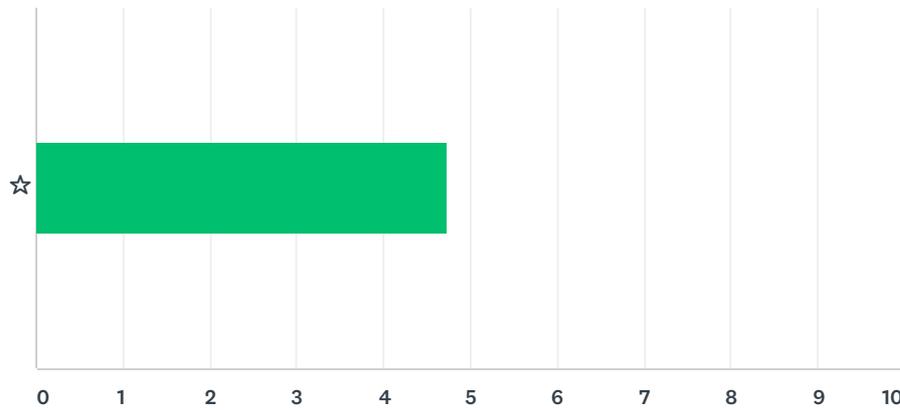
All seemed very clear and prepared - not to mention calm - excellent!

Easy and straightforward

Friendly, helpful staff on the welcome desk.

Q7 How well was the event organised?

Answered: 67 Skipped: 0



	POOR	DISAPPOINTING	AVERAGE	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	1.49% 1	25.37% 17	73.13% 49	67	4.72

Really good organization guys!

it was organised to perfection. Although it was a full program every aspect of it is useful, informative and educative.

Absolutely no complaints, the whole event was planned in detail and well executed.

The BASE staff showed us around and were very helpful.

Very well organised, everything thought about.

It ran so smoothly, without a hitch and the reception desk was well located and always had someone there to answer our questions

As usual

Everything went very well despite some no shows from speakers, chair's kept to time very well ensuring that everyone reached their next workshop on time.

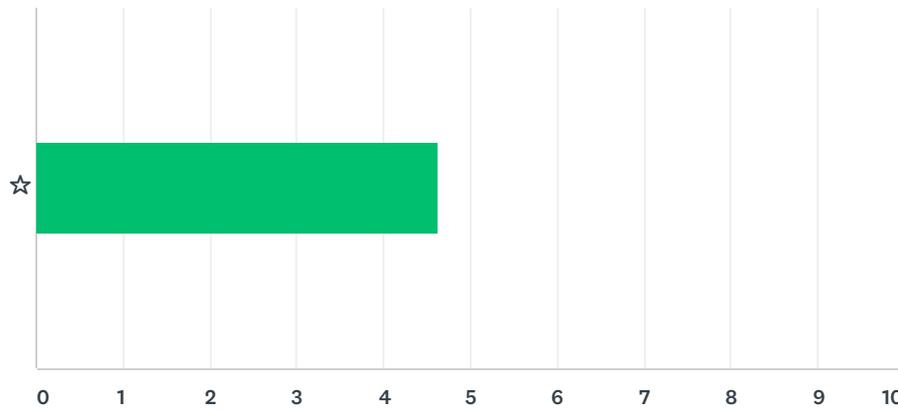
Excellent organisation.

Timings were kept to on the whole which is a great achievement considering the numbers involved. All workshop rooms were close by, although some rooms were filled to capacity and others weren't. Impossible to predict which will be the most popular workshops so not able to offer any suggestions.

Well organised but didn't like the layout of the stands to location of refreshments, they seemed to be out of the way. Last years layout with the break area and stands all in the same place made it much more user friendly.

Q8 How suitable was the venue and location?

Answered: 65 Skipped: 2



	POOR	DISAPPOINTING	AVERAGE	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	6.15% 4	24.62% 16	69.23% 45	65	4.63

Over in the South West next year would be good?

Brilliant venue, excellent location

Best hotel so far me.

Lovely venue. The transport from Manchester to Brighton wasn't a issue.

The venue was great, staff very helpful. The location was very nice

And lovely food!

Great travel links...very accessible if travelling from outside the UK

Perfect location, catching a glimpse of the seafront whilst walking between workshops.

I found Brighton a difficult location to get to with regards to public transport and/or driving.

Well I did not have to far to travel!!

The venue was very nice in a lovely location, everything was within easy reach so no walking miles to the next event.

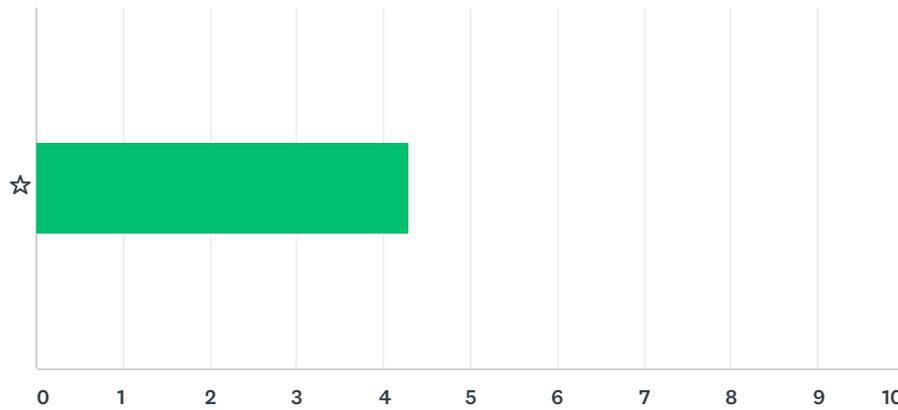
Reasonably accessible with good transport infrastructure.

All of the rooms were very warm. Small workshop rooms in particular were uncomfortable if full to capacity. Parking nearby was really helpful. Pleasant location with excellent views. Overall feel of the atrium and registration areas were light and spacious. Layouts of the tables at the awards dinner were quite cramped.

Location was great but didn't like the layout inside the hotel for communal area. It seems as if we were intruding on the non BASE hotel guests area.

Q9 How good were the food and facilities?

Answered: 67 Skipped: 0



	POOR	DISAPPOINTING	AVERAGE	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	1.49% 1	0.00% 0	13.43% 9	38.81% 26	46.27% 31	67	4.28

Food was lovely, well presented and bountiful! Only one little grizzle: The session room on the main floor (near the bar- where Robert Elston and Keith Bates did entrepreneurship presentation) was great, however there was a link door inside that led to kitchen or food staging centre that at times was so loud it was difficult to hear the speakers, unfortunately.

Lovely Facilities, the food was not impressive and didn't have the greatest Lunch options. Breakfast was good though.

Some may complain but personally I found the standard (for mass catering) very good

The hotel was very comfortable, staff were friendly and it was lovely and clean but the coffee was terrible!!!!

Random mixtures of food and lunch time. The food was cold but I wasn't there to eat.

Great facilities, food and drinks all organised well and no huge queues.

Fantastic food

Lunch was OK, not great. Better on the first day than the second.

The food was the only let down. Very bland and tasteless.

what we might expect

Food and facilities was very good, I stayed in the hotel the staff were friendly and very welcoming the rooms were very clean and to a good standard I would use the hotel again if I were visiting Brighton.

acceptable buffet style food worked well.

Lunch on day one was very good but options on day two were a bit odd. Considering the numbers it was very good. I'm someone who likes to mingle, network, check emails over lunch so enjoyed a long lunch break. Water coolers were important and well used. Wifi in the hotel was unreliable when I was trying to work in my room. OK for 10 minutes then dropped out and took a while to come back. Gave up in the end.

Food was a little disappointing for the but still good.

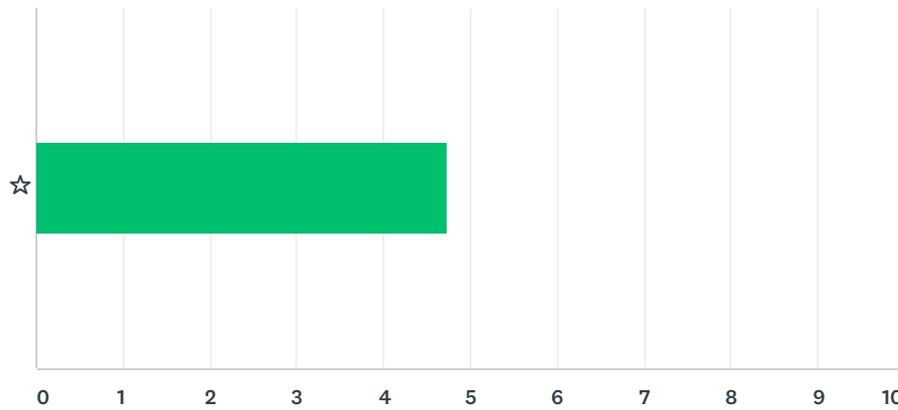
Accompaniments to the drinks breaks were disappointing. Macaroni cheese on day 2 was tasteless. Most of the hot food was good, particularly the breakfast - one of the best hotel breakfasts I have had. No mints with the coffee at dinner?

Food was luke warm at best for breakfast and lunch although the evening awards meal was very nice and hot.

Food was very poor over cooked cod, chicken on day one. Evening dinner starter very disappointing main poor quality over cooked and under seasoned day 2 maracconie cheese over cooked under seasoned. Hotel very nice though

Q10 How would you rate the conference overall?

Answered: 67 Skipped: 0



	POOR	DISAPPOINTING	AVERAGE	GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	1.49% 1	23.88% 16	74.63% 50	67	4.73

Thoroughly enjoyed, connected with many individuals and organisations, the awards were fantastic (not drawn out yet very impactful)

I enjoyed the conference, thought the hotel was very nice; staff always helpful. However, the stands being on the mezzanine floor meant attendees didn't always go up to see the displays.

Well done guys, you put together a great conference with something for everyone. I like that you left enough space and time for people to network and connect - very important. You also allowed some flexibility of time - which was necessary post session as well as post break.

First one i've been to and i enjoyed it alot, the speakers did a fantastic job. It was heart-warming to see so may people passionate about Supported Employment

Really enjoyed it and was inspired by amazing people doing great work.

as this was my first conference it was a great experience, everyone was very friendly and it was a excellent chance to network.

Fantastic array of information, knowledge and inspiration. All very accessible to parents and felt like a valued and welcome participant. Thank you, can't wait for next year!

up to or perhaps exceeded the standard I expect from a BASE conference. They are always a great learning and development and networking opportunity

It was one of the best conferences I have been to for a while.

I felt there was a lot of new delegates so questions in workshops were sometimes unusual

Very good and informative conference

This was the best conference that I have attended this year, it gave some valuable and interesting insights into the ever changing landscape and filled gaps in my knowledge and understanding especially around Supported Business.

Good job

Really valuable and uplifting.

Always reflects well on the team who organised it; I know how hard these things are to bring together so well done to all involved.

Great workshops but disappointed in layout

Q11 What did we do well?

Answered: 50 Skipped: 17

#	RESPONSES	DATE
1	Everything	12/10/2017 10:17 PM
2	It was good but it would be nice to have workshop for professional on family thing	11/29/2017 11:24 PM
3	I felt the conference was well organised, speakers varied and interesting. I really enjoyed the panels in the afternoon and the night disco was great this year. Overall, fantastic atmosphere and will be looking forward to attending in 2018.	11/23/2017 4:49 PM
4	Wide variety of speakers and good networking opportunities.	11/23/2017 12:23 PM
5	Good organisation; good range of workshops	11/23/2017 10:08 AM
6	range of speakers and workshops	11/21/2017 4:31 PM
7	Wide range of topics - something to appeal to everyone, brilliant conference venue, lovely hotel, lots of space in between the sessions for networking and connecting. Good food, fun banquet in the evening :)	11/21/2017 12:36 PM
8	Orgising a solid event, great venue, good number of spaces, the speakers were engaging also.	11/21/2017 9:45 AM
9	In addition to what I have said earlier, I would like to highly comment BASE staff for such an excellent work done. Your staff are amazing and very professional. I like the way you are including parent/Carers. One of my highlights is the opportunity for Parents to have a meeting with DWP that is amazing. Well Done.	11/20/2017 4:14 PM
10	Hospitality (organisers) - Registration - Pre conference communication - Organisation of events and an array of topics from presenters - Created a very good 'social buzz' - rRght balance of formal v informal events and presentation.	11/20/2017 3:44 PM
11	The panel sessions were good, having more than one answer/opinion to questions was interesting. The timings of the whole event worked very well. I really enjoyed hearing from Lara Roberts & Mrunal, very inspiring.	11/20/2017 1:51 PM
12	Good organization. The brochure was a great guide to be informed about what was going on at each moment.	11/20/2017 1:21 PM
13	Great conference. Excellent range of subjects and speakers and well-judged timings. Great venue and location.	11/20/2017 11:19 AM
14	Good to get a chance to meet people from other regions.	11/20/2017 10:03 AM
15	This was my first conference. I found it very welcoming and well organised	11/20/2017 9:57 AM
16	Created a great atmosphere where I felt welcomed. The evening awards was lovely and inspiring. Provided a great networking environment. Learnt lots.	11/20/2017 9:56 AM
17	there was a good range of speakers and workshops with some useful ideas that I will feedback and use within my job. I enjoyed the chance to meet lots of people that are as passionate as I am about my job and share experiences of what works to support people in to employment.	11/20/2017 9:35 AM
18	Providing a wide range of information enabling individuals to select workshops that are applicable to them. Well paced throughout. Fantastic opportunities to network and meet new people/organisations to create links and share best practice. Provide lots of food for thought ensuring delegates went away with a list of actions with the knowledge that they can develop practice for the better driving up quality and enabling more people to secure sustainable employment	11/20/2017 8:53 AM
19	Varied workshops that are interesting	11/19/2017 3:24 PM
20	the networking is excellent - great speakers with very relevant workshops to current issues	11/19/2017 6:26 AM
21	Great venue. Very informative Fantastic time keeping	11/18/2017 5:52 PM
22	fantastic event	11/17/2017 10:28 PM
23	Awards event was a great evening and perfect in between two intense days. Great range of workshops, fantastic being able to get copies of slides from all workshops so can catch up on ones you didn't attend.	11/17/2017 7:49 PM

24	there was always someone around who was 'in charge' and could answer questions, facilitate workshops, give directions, etc.	11/17/2017 4:40 PM
25	Co-ordination of the event was well planned.	11/17/2017 3:23 PM
26	Business speakers	11/17/2017 2:52 PM
27	Organisation and planning were very good. The programme of speakers and workshops was excellent and thoroughly stimulating.	11/17/2017 2:43 PM
28	Activities went on smoothly without any hitches a sign of good planning.	11/17/2017 2:04 PM
29	Good selection of speakers and workshops	11/17/2017 2:03 PM
30	Selection of speakers, very convenient venue.	11/17/2017 2:00 PM
31	Well organised, great variety in speakers and workshops.	11/17/2017 1:58 PM
32	The quality of sector information, workshops and stakeholders was very good. The atmosphere was excellent and though I missed the evening dinner, I heard it was extremely enjoyable and fun.	11/17/2017 1:50 PM
33	Brought together main policy makers and outstanding practitioners to provide a diverse range of speakers and seminars that engaged and challenged. Thank you	11/14/2017 4:36 PM
34	Excellent variety of people to work with.	11/14/2017 3:37 PM
35	organisation	11/14/2017 1:56 PM
36	Organisation, timings and variety of material	11/14/2017 12:47 PM
37	kept things moving	11/14/2017 9:37 AM
38	venue, organisation, speakers, workshops and Awards were all excellent	11/14/2017 9:37 AM
39	The networking opportunities were excellent, with a good amount of time to look at the stands and talk to individuals. The whole event was well organised and on point for up to date issues that are happening right now within out industry. It was not all about the Prime Providers everyone was included from Third Sector to Parents and Carers - very inclusive	11/13/2017 5:20 PM
40	Good mix of workshops most of which were relevant. Not all topics transferred directly from GB to an Northern Ireland context but that is to be expected.	11/13/2017 4:01 PM
41	Great to get a chance to network. Having families there is so important and the comments from the discussion panel sessions were moving and very relevant. Important that practitioners are reminded that we should be working with families and ensuring that we don't make them feel "done to"	11/13/2017 4:01 PM
42	Included diverse workshops with plenty of choice	11/13/2017 4:00 PM
43	Well organised but relaxed atmosphere.	11/13/2017 3:33 PM
44	- giving space for parents/carers to express their views and concerns - variety of speakers with different background and expertise - atmosphere - it was very easy to talk to other people and to share experiences - dinner and awards ceremony - brilliant way to learn about the best practice out there	11/13/2017 3:02 PM
45	range of speakers, panellists and workshop topics	11/13/2017 1:36 PM
46	The dinner evening was good - one of the best. Somehow last year's awards were a bit flat - this year's much better. Hotel service was very good, positive and helpful.	11/13/2017 1:28 PM
47	Everything was incredibly well organised and clear. I felt that a comfortable and positive environment was created where people felt confident in engaging with others who they may not have known previously; from this I gained a lot of new contacts for people whom I look forward to engaging with in future. I liked that there was opportunity to choose workshops to cater to our own particular interests and learn more about concepts we had not previously discovered. The venue itself was lovely. BASE did really well at making the timetable clear so people knew where to be and when. Thank you, I thoroughly enjoyed this conference!	11/13/2017 1:26 PM
48	Range of speakers, opportunity to network, awards	11/13/2017 1:18 PM
49	Workshops and speakers. There was a good mixture for everyone.	11/13/2017 1:13 PM
50	The whole conference was excellent. The range of speakers and workshops, the themes for the plenary sessions, the lovely hotel. I can't fault anything.	11/13/2017 1:10 PM

Q12 What would you like to see different next time?

Answered: 41 Skipped: 26

#	RESPONSES	DATE
1	The subject matter for the workshops should be more considered, more prepared (content and timings) and more themed. I found some workshops a bit rushed and/or a bit ill prepared	11/27/2017 4:46 PM
2	Slightly longer for networking.	11/23/2017 12:23 PM
3	More development of ideas and action to move things on, rather than just share information.	11/23/2017 10:08 AM
4	I have been to three now and have always enjoyed them.	11/21/2017 4:31 PM
5	I think you should identify someone from the NEC who will be responsible for guest speakers (especially those staying for the whole conference and from out of country) to ensure that they are introduced to people and that they have a designated space at the NEC or a designated table for the banquet.	11/21/2017 12:36 PM
6	The second day didnt offer as many engaging workshops in my opinion, it felt like all the relevant and interesting workshops were reserved for the 8th November. Maybe looking at structuring the days differently	11/21/2017 9:45 AM
7	I would like to see how these Speakers and Agencies are reaching out to Disabled people from ethnic minorities. I know having a disability is hard enough but is double hard work if the people if from an ethnic minority background. I would like to see more open from between parents and DWP I would like to see some of the leaders of the workshops speaking a bit slowly. I was amazed that these people work with disabled people but they speak so fast that if my disabled daughter was there she would have walked out in tears.	11/20/2017 4:14 PM
8	I thought the question and answer panel worked well but that too little time was dedicated to it (think there was a problem with timing) - would have liked longer for questions to be asked and to have seen more of the panel contributing to the debate (tended to be same people answering)	11/20/2017 3:44 PM
9	I would like to see more people with learning disabilities.	11/20/2017 1:21 PM
10	I wouldn't change anything.	11/20/2017 11:19 AM
11	Fewer speeches which, in all honesty, can get somewhat tedious unless they are as engaging as the talk from Sodexo, and more opportunity to attend workshops. For example: there were several that would have been useful, but it is only possible to attend four.	11/20/2017 10:03 AM
12	Would like to see something for Supported Businesses to be able to meet as a group and discuss the services they offer and possibly be able to work closer together.	11/20/2017 9:57 AM
13	More stalls and opportunities to see more workshops.	11/20/2017 9:56 AM
14	I would like to see workshops on employer engagement and a speaker from a large company that have or may want to make there company a more diverse work force.	11/20/2017 9:35 AM
15	Due to the number of workshops it is inevitable that there were sessions where I would liked to have been in two or three at the same time! Maybe reduce the number of workshops and have the final group D a repeat of some of the other sessions to enable a "second chance to see".	11/20/2017 8:53 AM
16	access to more workshops, so less running at the same time	11/17/2017 10:28 PM
17	Maybe an extra day, so much information to take in!	11/17/2017 7:49 PM
18	don't put two workshops I want to attend in the same time slot - perhaps I could approve the program in advance! LOL!	11/17/2017 4:40 PM
19	More representatives who have a disability, it was noticeable that BASE staff were predominantly white and able bodied.	11/17/2017 3:23 PM
20	Awards presented earlier at ceremony	11/17/2017 2:52 PM
21	Perhaps a little more time between speakers and workshops for networking and looking around stalls.	11/17/2017 2:43 PM
22	More control over questions and comments during workshops as one I attended was hijacked by a couple of people with their own personal agendas	11/17/2017 2:03 PM

23	I would like to see more exhibition stands and opportunities for parent carers to question and find out information.	11/17/2017 2:00 PM
24	More dedicated time for delegates to visit the market place of exhibitors. It was difficult to engage and network with delegates through the exhibition stands.	11/17/2017 1:50 PM
25	Maybe a separate conference or speakers for parents/carers. Due to the different agendas of the two groups at times the sessions in my opinion could have been better tailored to drive understanding.	11/17/2017 1:42 PM
26	Obviously I get that the main membership is from the supported employment sector but there was a underlying tone of discontent about Careers guidance. There were a number of education providers in attendance that one or two more workshops designed around bringing the principles of supported employment into Careers education would be beneficial.	11/14/2017 4:36 PM
27	No conservative MP doing any speech's to do with disability!!!!	11/14/2017 3:37 PM
28	Better information from panel discussions, some of the information from panel commetns was not accurate.	11/14/2017 12:47 PM
29	improve on entertainment after the awards, may need to improve on the music (last year in Manchester was good) could consider having a Quiz?	11/14/2017 9:37 AM
30	Nothing it was excellent	11/13/2017 5:20 PM
31	Format worked well for me. Timeframe anytime between late September and late November is ideal	11/13/2017 4:01 PM
32	Not necessarily a difference but more employers speaking about their ambitions for equality and diversity would make a great event even better.	11/13/2017 4:01 PM
33	more focus on services / provision in Wales as well as England, the conference was heavily weighted towards policies, provisions and services in England only.	11/13/2017 4:00 PM
34	Near to Poole, Dorset.	11/13/2017 3:33 PM
35	It could be beneficial to participate in an employer lead workshop for employment brokers to talk more directly about employer's perspective / concerns / experience.	11/13/2017 3:02 PM
36	more repeated workshops and evening workshops	11/13/2017 1:36 PM
37	Not sure - but the comments above about workshop B might mean some form of improved vetting might be needed. I know a number of people who attended that workshop were deeply unhappy. Time to get your lunch was a bit slow, and availability of cutlery at the lunch tables was a slight problem both days.	11/13/2017 1:28 PM
38	It would have been interesting to see a little more coverage of co-production; more people with learning difficulties/disabilities themselves leading groups or speaking as experts by experience, perhaps people who had previously been in supported employment themselves reflecting on their experience and what they'd like to see done differently in future.	11/13/2017 1:26 PM
39	Workshops more targeted, less selling	11/13/2017 1:18 PM
40	Separate break/refreshment areas like at Manchester 2016	11/13/2017 1:13 PM
41	Maybe some more service user involvement - some personal stories of what worked and what didn't.	11/13/2017 1:10 PM

Q13 Do you have any general comments you'd like to make?

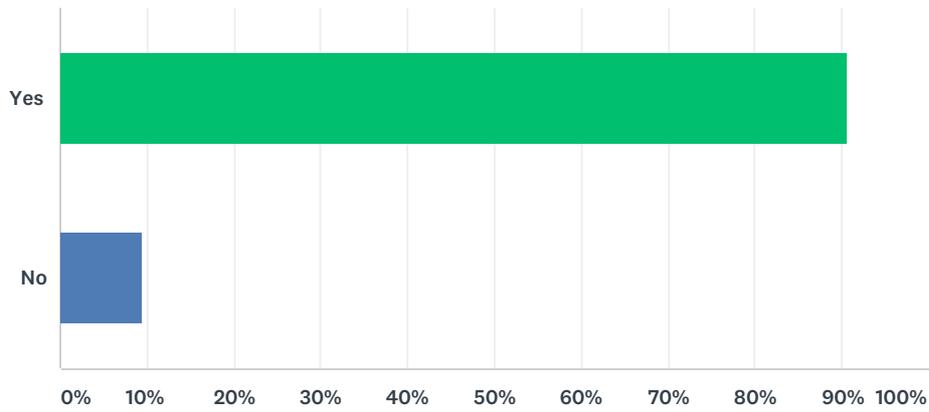
Answered: 31 Skipped: 36

#	RESPONSES	DATE
1	Really good reminder about why we all do the job we do. Excellent opportunity to reflect on current practice and keep abreast of changes.	12/1/2017 3:28 PM
2	I would like to pass my thanks to all involved. I got a lot from the conference and will definitely be attending next year.	11/27/2017 4:46 PM
3	Feedback from some workshops was that because parents were in the audience, they wanted to discuss their own situation, which could be labour-some. One example was a parent who kept the speaker going for 10 minutes, challenging them about there own experiences. Only because it was a re-occurring theme am I mentioning it.	11/23/2017 4:49 PM
4	Was an excellent conference in terms of gaining knowledge and networking with other organisations.	11/23/2017 12:23 PM
5	Great conference, well attended and with something to interest and inspire everyone. A perfect opportunity to network and connect with colleagues new and old.	11/21/2017 12:36 PM
6	Nothing else thats not already been stated	11/21/2017 9:45 AM
7	EXCELLENT, EXCELLENT!, EXCELLENT!!!	11/20/2017 4:14 PM
8	Overall excellent!! BASE made us proud!	11/20/2017 3:44 PM
9	Thank you for organising such a great event, really uplifting and encouraging to spend time with like minded people. It was my first time at a BASE conference as Supported Employment is a new area of service for us. I am already looking to add next years event into our annual calendar and even more importantly looking froward to bringing my colleagues along too.	11/20/2017 1:51 PM
10	I really enjoyed the conference. It was my first time at a BASE conference and I found it interesting and informative.	11/20/2017 11:19 AM
11	Again- The BASE staff were great. Really enjoyed the conference!	11/20/2017 9:56 AM
12	I found the experiance of the conference really good and will look forward to the next one.	11/20/2017 9:35 AM
13	Excellent conference, thank you. Hope to be back next year and also bring some more of the team along.	11/20/2017 8:53 AM
14	Inspirational event, thank you.	11/17/2017 7:49 PM
15	It is obvious that a huge amount of work goes into these conferences. There is a virtual army of people making it run smoothly during the event and that makes it an enjoyable, although full-on experience for the attendees. Well worth the money!	11/17/2017 4:40 PM
16	Many speeches had too much jargon that was poorly explained by speakers. I would prefer all speaks explain all terminology before beginning	11/17/2017 2:52 PM
17	No	11/17/2017 2:43 PM
18	I am very grateful to the WSPCF for the free ticket which enabled me to attend. I discovered so much useful information - but I am concerned that there are so many parents like me who did not have that opportunity and so much of the information is not reaching them when it needs to. Please consider running something like this for parents!!!!	11/17/2017 2:00 PM
19	An excellent conference. Well organised and true value for money. A testament to Huw and the team!	11/17/2017 1:50 PM
20	Really enjoyed it!	11/14/2017 3:37 PM
21	Overall a great experience, with really useful networking opportunities.	11/14/2017 12:47 PM
22	I thought that you made an excellent point about consistency and quality of service referring to the NOS on many occasions	11/14/2017 9:37 AM
23	A really enjoyable and informative conference and without doubt the best one that I have attended this year will definitely be making a return visit next year - well worth the money.	11/13/2017 5:20 PM
24	Well worth attending and will be recommending to others next year.	11/13/2017 4:01 PM

25	A wonderful event that is extremely valuable and enlightening. Best part for me is sharing ideas, talking to fellow supported employment practitioners and seeing people being recognised in the awards ceremonies, especially the David Grainger Award. Mollie gave a fantastic speech and reminded everyone of our main purpose in supporting hugely talented and competent people into work that they will enjoy and be proud of.	11/13/2017 4:01 PM
26	Great conference, met some lovely people doing fantastic work in a difficult sector.	11/13/2017 3:33 PM
27	I really enjoyed participating in the conference. It was very inspiring to see so many amazing professionals and to be 'reminded' that as a practitioner I am a part of a wide network of positive and determined people that keeps the supported employment going and growing. Sharing experiences, celebrating achievements and discussing concerns with like minded people was very energizing!	11/13/2017 3:02 PM
28	See you next year!	11/13/2017 1:28 PM
29	I'd like to say a huge thank you to Huw - he was so incredibly helpful and kind throughout as I initially made arrangements with him for a colleague to attend and then altered those plans at the last minute so I could attend instead. Thank you, Huw!	11/13/2017 1:26 PM
30	This was a positive conference with lots of information about what we can expect to come in the future.	11/13/2017 1:13 PM
31	This was a great opportunity to network and share ideas and experiences. I'll come again and we'll definitely reopen our membership of BASE.	11/13/2017 1:10 PM

Q14 Can we use your feedback for marketing purposes?

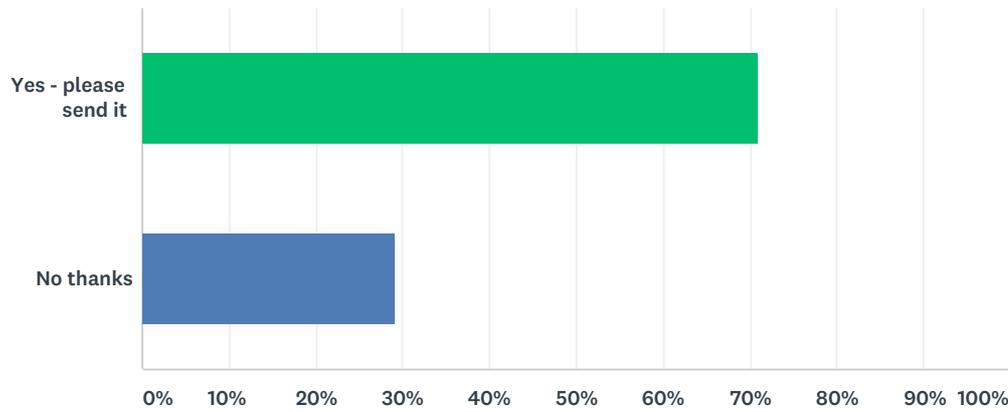
Answered: 64 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	90.63%	58
No	9.38%	6
TOTAL		64

Q15 Are you interested in receiving information about our training and consultancy services?

Answered: 62 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes - please send it	70.97%	44
No thanks	29.03%	18
TOTAL		62