

Question Number	Submission Date	Question	Answer
1	06-Sep-21	Is there a financial value cap in a rolling 12-month period or a fixed 12 months?	The details of the Financial Viability Risk Assessment which is undertaken at each RFQ will be outlined in the instructions to suppliers.
2	06-Sep-21	Please can you share the slides?	The slides will be shared after the event
3	06-Sep-21	Do you have to accredit for categories separately? If your offer covers more than one category, how would this work?	You will be able to indicate on the Basware system all categories you are able to offer service in, to whom and where. Buyers will then be able to filter these relating to their requirement, and issue RFQs.
4	06-Sep-21	What does the optional milestones and optional job outcome mean?	This gives the buyer the flexibility to include these within the requirement if they deem it to be appropriate. Full details of the payment model will be provided.
5	06-Sep-21	Can contracts cover more than one step of the employability journey, or will provisions only be able to sit in one at a time even if they provide multiple steps of the journey?	RFQs will be issued based on the requirement, which will cover only one element of the Employability Journey.
6	06-Sep-21	If you are already registered on Basware from DPS 1 will we be able to register again?	You won't have to set up another Basware account, but you will need to take action to accredit to the new DPS. The accreditation is via the Jaggaer system, and once your organisation has been accredited you will receive a letter via Jaggaer with details of the actions you need to take on Basware.
7	06-Sep-21	DWP had previously indicated that they would introduce a Tier 3 via the DWP CAEHS Framework. Will this still happen, or will the new FSF DPS 2 fulfil the intention of the proposed Tier 3 approach as well as replacing the old FSF DPS?	The FSF DPS 2 is intended to replace the existing FSF DPS.
8	06-Sep-21	Are the optional milestone open for discussion?	The optional milestones will be set by the buyer, based on the requirement, local factors etc. This will be indicated on the RFQ and will not be open for negotiation.
9	06-Sep-21	How would the buyer decide if the optional milestone is applicable?	The inclusion of optional milestones will be determined by JCP depending on the specifics of the requirement.
10	06-Sep-21	Can only the buyer include the flexible milestones/optional job outcomes or can the supplier propose a funding model within these parameters as part of their offer?	The payment model and optional milestones can only be set by DWP as the requirement, local factors etc. and the budget available will all have been taken into consideration before providing the funding as set out on the RFQ.
11	06-Sep-21	Why are vocational skills only fundable under over £50k contracts?	Vocational Skills under £50k are covered by the Low Value Provision (LVP)

12	06-Sep-21	Contracts and System Supplier Guidance will currently is not fit for purpose in the Growth Management Section for a SME organisation such as mine. I am wondering what steps will you be making to make this inclusive for small impact for businesses. Financial strength on previous contract section 22. The authority will assess the organisation and calculate threshold based on 75% of their turnover.	Details of the Financial Viability Risk Assessment (FVRA) process which will be undertaken for each RFQ will be available in the Instructions to Suppliers. RFQs will be a range of values, depending on the requirement and we encourage applications from all organisations including SMEs and VCSEs.
13	06-Sep-21	If accreditation is unsuccessful would a company be able to apply again once they have resolved potential issues?	Yes, organisations will be advised why there accreditation application has been rejected and can reapply in order to rectify
14	06-Sep-21	What do you mean by Social Value requirements?	RFQs for requirements over £100k will have an additional Social Value question to be answered by suppliers. More details on this, including links to the Cabinet Office guidance on Social Value, will be in the Instructions to Suppliers
15	06-Sep-21	Can bids include 10% management costs?	DWP will set out the maximum budget for each RFQ and suppliers will be asked to indicate their unit cost as part of their RFQ response - it will be for Suppliers to determine their costing a detailed breakdown of costing is not required on the RFQ form.
16	06-Sep-21	How will you know whether something is above or below £100k? Are you setting ceiling prices?	The maximum budget available will be detailed on each RFQ
17	06-Sep-21	What will the word count be on the Social Value question?	Word count will be set at 1250 words for this question
18	06-Sep-21	How do the buyers know which organisations to send the RFQ to?	Buyers will use the filter facility on Basware to produce a list of suppliers who could potentially deliver as per their requirement, and use this list to issue RFQs.
19	06-Sep-21	Are the RFQ's still being procured at local JCP office level?	Yes, the FSF DPS 2 is being set up purely for use by Jobcentre Plus buyers to procure local provision.
20	06-Sep-21	How much time will suppliers have to respond to the RFQ?	This will be at the discretion of the buyer, but based on feedback, we are recommending a minimum of 5 working days
21	06-Sep-21	Will all contracts be through minim competition or will there also be direct award?	All contracts called off from the DPS 2 will have to follow the DPS competition process
22	06-Sep-21	We are currently on DPS 1 and we upload offers. This seems like a more admin heavy process due to applying for each rfq individually which smaller organisations may not have the time to do. How long would the response time be for an RFQ?	This will be at the discretion of the buyer, but based on feedback, we are recommending a minimum of 5 working days

23	06-Sep-21	Is there a financial cap 'in year' for FSF wins/delivery?	The details of the Financial Viability Risk Assessment which is undertaken at each RFQ will be outlined in the instructions to suppliers.
24	06-Sep-21	Is the RFQ invite only or can you find open RFQs?	The opportunity to respond to RFQs will be via invitation only
25	06-Sep-21	Do you have to respond to every RFQ either intention to submit or decline to submit?	No, you only need to submit a response to those RFQs in which you are interested.
26	06-Sep-21	DPS 1 was a very long process to register and is an extremely time consuming process especially for a small business. why is it not possible for DWP to transfer businesses on to DWP2 and request businesses to amend / update accordingly	There is no automatic transfer over from DPS 1 as these are two different DPSs and follow different processes. We have taken on board feedback and have taken steps to streamline the accreditation process for FSF DPS 2.
27	06-Sep-21	Will we need to register with Jagger and Basware by the 1st deadline date or just the Jagger to get visibility of the approval process being launched.	When you register with Jagger and Basware is your decision. However, you will need to be registered with Jagger (BravoSolution) before you are able to view the DPS accreditation opportunity, which goes live on the 20th September, and you will need to be registered on Basware to complete the accreditation process and to be able to receive RFQs from 1st November 2021. You don't need to register on Basware until you have been accredited on Jagger and you will receive instructions as to the actions you need to take on Basware.
28	06-Sep-21	Will DWP not be able to see a company's accounts through Jagger?	No, as uploading a company's accounts is no longer part of the accreditation process for DPS2. These details will have to be uploaded when requested via Basware at RFQ stage.
29	06-Sep-21	Also, when you talk about "units" do you mean the humans we work with or the individual services being delivered?	Unit cost refers to the cost per participant for provision.
30	06-Sep-21	Just to confirm; when will the SQ be available via Jagger and is Jagger/DWP (i.e. DWP/Bravo Solution)?	The SQ will be available via the DWP eProcurement Solution Jagger, previously known as Bravo on the 20th September 2021
31	06-Sep-21	What is the FVRA?	The FVRA is the Financial Viability Risk Assessment and details of the process and how it will operate will be provided in the Instructions to Suppliers.
32	06-Sep-21	What is the total amount of funding DWP is making available per annum across GB for the provision of services via FSF DPS 2?	This will all depend on the money given to DWP as part of the Spending Review undertaken by HM Treasury.
33	06-Sep-21	What's the average response window for RFQ's?	As this is at the discretion of the buyer it is difficult to give an average, but based on feedback, we are recommending a minimum of 5 working days

34	06-Sep-21	Can we register on Jaggaer and Basware in advance of November 1st?	When you register with Jaggaer and Basware is your decision. However, you will need to be registered with Jaggaer (BravoSolution) before you are able to view the DPS accreditation opportunity, which goes live on the 20th September, and you will need to be registered on Basware to complete the accreditation process and to be able to receive RFQs from 1st November 2021. You don't need to register on Basware until you have been accredited on Jaggaer and you will receive instructions as to the actions you need to take on Basware.
35	06-Sep-21	Does the DPS 2 has scope of higher value ICT training longer than 12 weeks which leads to higher Employment outcome rate?	The highest value of a procurement under FSF DPS 2 will be £499,999 however each requirement value and length will depend on the specifics of the requirement and will be outlined in the RFQ
36	06-Sep-21	What is the total budget of FSF DPS2 per annum and is this sub-divided to regions (or other geography and/or other criteria)?	This will all depend on the money given to DWP as part of the Spending Review undertaken by HM Treasury. Spend is managed by JCP and dependent on local requirements.
37	06-Sep-21	If anything is unclear as we are going through the process on Jaggaer and Basware is there a help function or someone we can get some clarification from?	Yes, there will be help available throughout the process, details of these will be included in the Instructions to Suppliers. If you are having any difficulties prior to this, please email the mail box issued prior to and at the event.
38	06-Sep-21	What evidence would you require for provision that is remote delivery?	This will depend on the requirement, and will be agreed at Call-Off Contract stage.
39	06-Sep-21	Will provision still be procured via DPS1 until 31st Oct, or is this unlikely?	DPS 1 is open for use by buyers until the 31st October 2021, however buyers will have to take into account whether their requirement can be procured prior to the closure of the DPS, and also that the length of the provision being procured does not go beyond 31 January 2022.
40	06-Sep-21	If the ceiling is £120k but you bid £90k would you still have to answer the Social Value question?	If the maximum budget detailed on the RFQ is over £100k, then the RFQ form will include a Social Value question. You would have to complete the Social Value question, irrespective of whether your offer is under £100k to allow for DWP to conduct a fair evaluation of all bids.
41	06-Sep-21	Is DPS 2 likely to provide larger RFQ's for longer terms or is it still likely to be a series of smaller awards for short terms?	The type of call-off opportunities will depend on what is required locally and when, therefore it is impossible to say what would be procured via the DPS 2

42	06-Sep-21	Will there be any ongoing information available to suppliers on what kinds of RFQs are common or what trends are currently being seen or what needs are not being met?	DWP have an obligation to publish details of all contracts they let that are over £10k. For DPS 1 these are currently published quarterly on Contracts Finder, the same process will be followed for DPS 2
43	06-Sep-21	Can you just repeat the deadlines for the 1st step of the approval process.	You will need to be registered with Jaggaer (BravoSolution) before you are able to view the DPS accreditation opportunity, which goes live on the 20th September 2021
44	06-Sep-21	Do you need to register on Jaggaer again if you are already registered with DPS1 on Jaggaer?	No, you do not need to register again on Jaggaer, however you will need to access the SQ for the FSF DPS 2; there is no automatic transfer over from DPS 1 as these are two different DPSs and follow different processes.
45	06-Sep-21	When you say that provision must have ended by Jan 2022 - does that mean the completion of the contract or just that the contract has been awarded?	All contracts let under DPS 1 must be awarded by 31 October 2021, and any provision must end by 31 January 2022
46	06-Sep-21	Do you have a list of contracts that have been awarded to small businesses?	DWP publish details of all contracts they let that are over £10k on Contracts Finder, which indicates whether the contract was awarded to a SME