



WORKING WELL

November 2019

GMCA GREATER
MANCHESTER
COMBINED
AUTHORITY

Working Well: Delivering national and local strategic priorities



“Health needs to feature far more prominently in discussions of human capital, labour market participation and productivity”

“Greater Manchester should focus on health outcomes that are most closely related to outcomes for labour and firms”

“Up to 30% of the north of England’s productivity gap with the UK average could be reduced by raising participation in the workforce through addressing ill health”

Greater Manchester Working Well System

A whole population approach to Health, Skills and Employment

Care and Support	Work and Health	Early Help	In Work
<ul style="list-style-type: none">▪ Complex and enduring health conditions or disability▪ Support for employability, skills, meaningful activity, volunteering and wellbeing	<ul style="list-style-type: none">▪ Support for long-term unemployed with health conditions or disability to find and sustain work	<ul style="list-style-type: none">▪ Employees with health issues at risk of falling out of labour market▪ Support for SME's & self-employed▪ Newly unemployed with health issues▪ Modernising occupational health	<ul style="list-style-type: none">▪ GM Good Employment Charter - improving the quality of work▪ Public Service Leadership▪ Social Value through procurement▪ Career progression
From early 2020	Programme in place	Programme in place	Developing

Working Well: Positive employment outcomes

GMCA commissioned **£68m** of provision to support long-term workless with health conditions or disabilities across 3 phases: 1)Pilot, 2)Expansion, 3)Work & Health Programme



Starts = **23,000**



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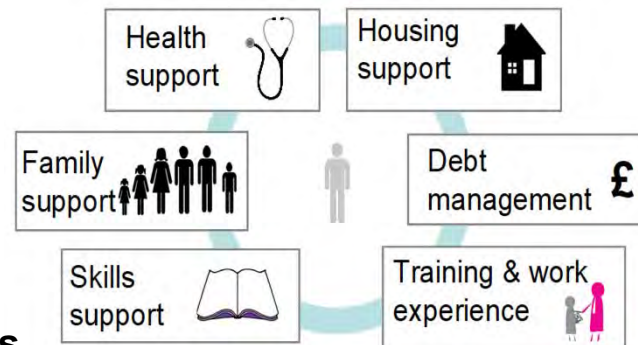
5,000



An 'eco system' of work, health and skills

Personalised Support

Keyworker Model



Integration

A real example of GM 'doing things differently'

A significant investment in and focus on evaluation means that government pays attention and the human stories are inspiring others and breaking down barriers

News
8th August
Woman with speech impediment wants to inspire others
By James Mutch



Most read

- 1 Man in life-threatening condition after crash involving car stolen from Leigh
- 2 Meet the former Leigh college student who was presented with lifetime award by Oprah
- 3 Plans submitted to build 102 homes

Sophie Evans

0 comment

"You don't have to struggle on your own".

That is the message Sophie Evans, from Atherton, with a speech impediment and coordination disorder, is making. The 23-year-old hopes her success in getting a job as a young person who are seeking work but fear rejection and disability.

"You can achieve and succeed," Sophie said.

"I have a speech impediment that people would guess I stutter and I also have dyspraxia that affects a person's ability to do things that require fine motor skills."

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Annual Report July 2019

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ITV REPORT 19 February 2019 at 8:33am

'Aim High': a rising culinary star's message to people with Asperger's



Credit: ITV News

The youngest pastry chef at The Ivy in Manchester is sharing her success story to inspire other people to follow their dream.

Rebecca Jackson has always loved to cook and bake, but has now turned that passion into a promising career, having been named her kitchen's first Employee of the Month.

Now Rebecca, who has Asperger syndrome, wants to encourage employers to keep an open mind when a potential candidate explains that they have a managed disability or health issue.

The Guardian Search jobs Dating Sign in Search UK edition

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How Manchester's jobseekers benefit from local support



Employment scheme uses devolved powers to work closely with public services across region

London v England: where does your area fit in the great divide?

After seven years out of work, John Perry became used to the grinding routine of jobcentre appointments. Unable to read or write, he struggled with key tasks such as form-filling and using a computer. All he needed, he said, was a little one-to-one help.

It was not forthcoming. The 51-year-old, from Wythenshawe in Greater Manchester, was one of millions of people on the government's flagship Work Programme, which was unveiled by David Cameron in 2010 before being

Working Well: Going further into the system

Specialist Employment: First CA to commission a service that provides Supported Employment for people with a learning disability and/or autism and Individual Placement and Support (IPS) for people with a severe mental illness.

£4m programme funded by HSCP, LAs, CCG and ESF – going live in 2020.



Early Help: An early intervention programme providing Occupational Health, Careers and Training support to small business employees who are at risk of falling out of work, or are newly unemployed due to health issues or disability.

£6.5m programme funded by HSCP, CA, Work & Health Unit and ESF – went live in April 2019

Self Employment: Pilot to test providing business, finance, careers and mentoring support, coupled with access to workspace and resources, for low income and vulnerable self-employed and gig economy workers.

£8m programme funded by DfE – going live in 2020



New programmes in development to support people on low incomes and older workers – watch this space!!!

Working Well: What are we procuring

- A **GM Working Well Specialist Employment** comprising:
 - **Supported employment** for people with a learning disability and/or autism
 - **Individual Placement and Support (IPS)** for people with a severe mental illness
- Both models focus on supporting participants with complex health needs and/or disabilities to access and sustain **competitive, paid employment in the open labour market**
- **Self-employment** is also included
- **Employer engagement** is a critical part of both models
- **Procurement is live!**



Where will it run and when?

The Service will be delivered across **all ten local authority areas of GM**. There will be two lots comprising both Supported Employment *and* Individual Placement and Support:

Lot 1: Bolton, Manchester, Salford,
Trafford and Wigan

(Greater Manchester Mental Health NHS Foundation Trust
and North West Boroughs Healthcare NHS Trust for IPS)

Lot 2: Bury, Oldham, Rochdale, Stockport
and Tameside

(Pennine Care NHS Foundation Trust for IPS)

Service expected to commence 1st April 2020 and will operate for
36 months (service delivery). 13 additional weeks available for service
Mobilisation (from the contract start date).



Asks of the room

- 1) Please read our Annual Report (it's really interesting – *honest!*).
- 2) Publicise Working Well across employer/business contacts
- 3) Market development –
 - How do we best increase the capability and capacity in the market place, whilst maintaining niche & community-focused provision?
 - How do we develop an honest 2-way dialogue about commissioning – price/outcomes/timescales etc – so that our mutual expectations are realistic?
- 4) Co-production – positive Local Authority and partner engagement in service design and management. However, service user (and non-service user) engagement remains under-developed. Any best practice to share or opportunities for joint working?