WORKING WELL

November 2019
“Health needs to feature far more prominently in discussions of human capital, labour market participation and productivity”

“Greater Manchester should focus on health outcomes that are most closely related to outcomes for labour and firms”

“Up to 30% of the north of England’s productivity gap with the UK average could be reduced by raising participation in the workforce through addressing ill health”
Greater Manchester Working Well System

A whole population approach to Health, Skills and Employment

**Care and Support**
- Complex and enduring health conditions or disability
- Support for employability, skills, meaningful activity, volunteering and wellbeing

**Work and Health**
- Support for long-term unemployed with health conditions or disability to find and sustain work

**Early Help**
- Employees with health issues at risk of falling out of labour market
- Support for SME’s & self-employed
- Newly unemployed with health issues
- Modernising occupational health

**In Work**
- GM Good Employment Charter - improving the quality of work
- Public Service Leadership
- Social Value through procurement
- Career progression

From early 2020 | Programme in place | Programme in place | Developing
GMCA commissioned £68m of provision to support long-term workless with health conditions or disabilities across 3 phases: 1) Pilot, 2) Expansion, 3) Work & Health Programme.

Starts = 23,000  

= 5,000

An ‘eco system’ of work, health and skills

Keyworker Model

Personalised Support

Integration
A real example of GM ‘doing things differently’

A significant investment in and focus on evaluation means that government pays attention and the human stories are inspiring others and breaking down barriers.
Working Well: Going further into the system

Specialist Employment: First CA to commission a service that provides Supported Employment for people with a learning disability and/or autism and Individual Placement and Support (IPS) for people with a severe mental illness.

£4m programme funded by HSCP, LAs, CCG and ESF – going live in 2020.

Early Help: An early intervention programme providing Occupational Health, Careers and Training support to small business employees who are at risk of falling out of work, or are newly unemployed due to health issues or disability.

£6.5m programme funded by HSCP, CA, Work & Health Unit and ESF – went live in April 2019

Self Employment: Pilot to test providing business, finance, careers and mentoring support, coupled with access to workspace and resources, for low income and vulnerable self-employed and gig economy workers.

£8m programme funded by DfE – going live in 2020

New programmes in development to support people on low incomes and older workers – watch this space!!!
A GM Working Well Specialist Employment comprising:

- **Supported employment** for people with a learning disability and/or autism

- **Individual Placement and Support (IPS)** for people with a severe mental illness

Both models focus on supporting participants with complex health needs and/or disabilities to access and sustain **competitive, paid employment in the open labour market**

- **Self-employment** is also included

- **Employer engagement** is a critical part of both models

- Procurement is live!
The Service will be delivered across all ten local authority areas of GM. There will be two lots comprising both Supported Employment and Individual Placement and Support:

**Lot 1**: Bolton, Manchester, Salford, Trafford and Wigan

(Greater Manchester Mental Health NHS Foundation Trust and North West Boroughs Healthcare NHS Trust for IPS)

**Lot 2**: Bury, Oldham, Rochdale, Stockport and Tameside

(Pennine Care NHS Foundation Trust for IPS)

Service expected to commence 1st April 2020 and will operate for 36 months (service delivery). 13 additional weeks available for service Mobilisation (from the contract start date).
Asks of the room

1) Please read our Annual Report (it’s really interesting – *honest*!).
2) Publicise Working Well across employer/business contacts
3) Market development –
   • How do we best increase the capability and capacity in the market place, whilst maintaining niche & community-focused provision?
   • How do we develop an honest 2-way dialogue about commissioning – price/outcomes/timescales etc – so that our mutual expectations are realistic?

4) Co-production – positive Local Authority and partner engagement in service design and management. However, service user (and non-service user) engagement remains under-developed. Any best practice to share or opportunities for joint working?