



Work Choice – The First Year

A joint presentation by prime providers



Working with people to build an **equal** future





Work Choice: The First Year

Jo Whitehead

Regional Director of Operations at Shaw Trust

Kate Elliott

Head of Operations at Advance UK





Issues

- Developed as stand alone contract before current economic downturn.
-And before implementation of Work Programme
- Delayed sign off
- Major transition project
- Initial flood of referralsfollowed by referral cap



Moving Forward

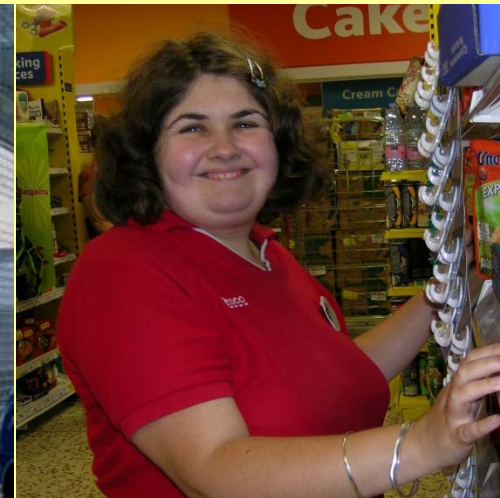
- Performance starting to pick up
- Individually tailored with customer at centre
- Creative solutions to customer activities
- Importance of communications and partnership



Work Choice: Supported Business Perspective

Kate Buckley and Robert Fairbairn

Enterprise Managers at Pluss

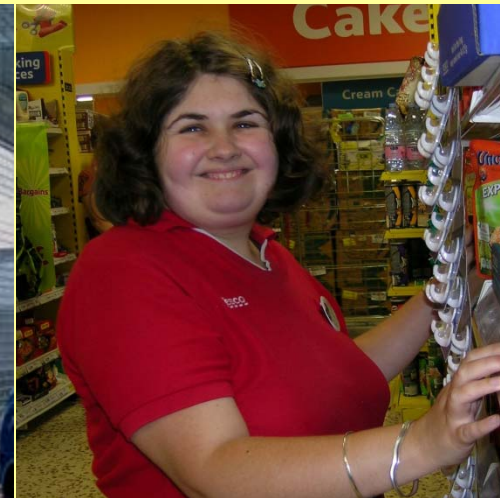




Work Choice: Sub-contractor Perspective

Debbie Tutton

Head of Employment at Scope





Work Choice: Customer perspective

Bethany Tucker



Work Choice Panel: Question and Answer Session

Chaired by Jane Collinson, BASE.

